

PHARMACY ON-LINE REQUEST

for

NORTH CAROLINA MEDICAID CLAIMS

The information below is a request to submit North Carolina Medicaid pharmacy claims via Point-Of-Sale (on-line) with a processing charge of up to \$.095* per adjudicated claim and per reversal of a on-line claim up to 6 months after the on-line claim's date of service. The on-line charges will be deducted from the same RA (Remittance Advice) that pays the claims. The pharmacy may contact their software vendor or preferred "switch" regarding certification for submission of North Carolina Medicaid pharmacy claims and the required BIN or IIN. The pharmacy software in use must be certified by a certified "switch" or VAN (such as Envoy, Healtheon/WebMD, NDC, QS1) before a pharmacy is allowed to submit on-line claims. The pharmacy will be notified by EDS of the start date for on-line claim submission.

Any questions regarding on-line charges need to be addressed to the on-line Help Desk at (919) 233-6846.

Pharmacy Name _____

Medicaid Provider Number _____

Pharmacy Address _____

Pharmacy City, State, Zip _____

Pharmacy contact Person for _____

Medicaid on-line Questions _____

Pharmacy Software Vendor Name _____

Software Version in use _____

Software vendor address: _____

Software vendor City, State, Zip: _____

Vendor Phone Number _____

Contact Person _____

Return to:

EDS

On-line Pharmacy Help Desk

P O Box 300001

Raleigh, NC 27622

OR Fax to (919) 859-9703

**will be lowered to \$.075 on August 1, 2001*